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Client Services

Engagements are structured based on client objectives, scope, and level of support required. The models below reflect distinct modes of delivery aligned to different stages of work, from early-stage assessment and decision support through to execution and ongoing operational oversight. Each engagement type is designed to provide an appropriate balance of flexibility, structure, and continuity, depending on the nature of the requirement and the degree of involvement needed.

Advisory Services

Focused working sessions to assess current conditions, clarify objectives, and define actionable next steps. Typically used for diagnostic review, strategic alignment, and early-stage decision support.

Project-Based Work

Defined-scope engagements structured around specific deliverables, timelines, and outcomes. Supports system design, implementation planning, and targeted execution across communications and technology initiatives.

Ongoing Retainers

Continuity-based advisory engagements providing sustained support across evolving priorities. Designed to maintain system performance, support iterative improvements, and ensure alignment between operational execution and strategic objectives.

Rates & Payment

Consultations are billed at \$150 per hour, with adjusted rates for larger engagements. To submit a payment for your meeting or project, visit mladjenovic.net/payment